



## RULES & REGULATIONS FOR INTERSTATE MOVING

Thank you for choosing Movedex for all your relocation needs. We hope that you will be pleased with our services and take full advantage of all that our company has to offer. In order to avoid any misunderstandings we ask you to review the following information and ask the foreman of your moving crew any questions concerning your move. You can also call our office and ask to speak with the relocation consultant that made the reservation for you.

- The final cost of your move will be determined by the following:
  1. Floor you are moving from and to:
    - A. Every flight above the second floor and up the stairs (over one flight of stairs) will be charged at the rate of \$0.35 per cubic feet or \$0.05 per pound, per flight.
    - B. Every flight above the 5<sup>th</sup> floor and up the elevator will be charged at the rate of \$0.21 per cubic feet or \$0.03 per pound, per flight.
  2. Long carry charges will apply to every job that exceeds a walk of 70 feet from your home to the truck or from the truck to your new home. The rate for long carry is based on the rate of \$0.14 per cubic feet or \$0.02 per pound, per 10 additional feet.
  3. Shuttle charges will apply if our transportation vehicle cannot park close to your home or business and we have to lease a smaller vehicle in order to perform delivery of your goods. The shuttle charge includes the rental cost of the smaller vehicle and the additional labor to load and unload your goods to and from the truck. The rate for this service is based upon \$250.00 for the leased van + \$0.25 per cubic feet or \$0.05 per pound for the labor, per 100 cubic feet or 700 pounds.
  4. Packing labor and supplies needed for your move will be charged based upon the following rates:

DESCRIPTION	\$ PER UNIT	DESCRIPTION	\$ PER UNIT	DESCRIPTION	\$ PER UNIT
Book Box	\$3.00	File Box	\$4.00	Linen Box	\$5.00
China Box	\$10.00	Picture Box	\$8.00	Wardrobe Box	\$15.00
Mattress Box	\$40.00	Mattress Cover	\$10.00	Shrink Wrap per item	\$10.00
Packing Paper	\$30.00	Packing Tape	\$3.00	Moving Pad Rental per month	\$3.00
PACKING AND UNPACKING LABOR					
DESCRIPTION	\$ PER UNIT	DESCRIPTION	\$ PER UNIT	DESCRIPTION	\$ PER UNIT
Book Box	\$5.00	File Box	\$5.00	Linen Box	\$10.00
China Box	\$25.00	Picture Box	\$15.00	Wardrobe Box	\$10.00

5. The final cost of your move will be determined by the actual cubic feet or weight of your move, any additional items will be charged accordingly.
6. Any delay to pick or delivery of your goods caused by you over two hours will be charge at the rate of \$90.00 per hour.
7. Any overnight delay caused by you for pick up or delivery of your goods will be charge at the rate of \$250.00 a night.
8. Redelivery charges of \$150.00 will apply to your total cost if you are not home and we are able to perform other deliveries within your area and come back to perform your delivery. If that option is not available you may consider relocating your goods to a public storage facility in your area.
9. Changes of delivery address or adding additional pick up or delivery address will increase the cost based upon the distance at the rate of \$0.25 per cubic feet or \$0.05 per pound, per 10 miles.
10. Any out of the ordinary services needed will be determined upon the pick up or delivery day, unless arrangements for such services have been made upon reservation.
11. Full valuation coverage, only if arrangement for this service has been made upon reservation.
12. Fuel charges will apply if necessary and in most cases will be determined upon reservation.
13. 3% of the total cost on every credit card charge.



14. All payment for services must be paid by cash, postal money order or any major credit card (Visa, Master Card or American Express). A10% deposit must be made upon reservation, 60% upon the pick up and 30% upon delivery. The remaining 30% must be paid by cash or postal money order.

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- Upon completion of the loading at the origin address, it is the customer’s responsibility to make sure that nothing has been left behind, and if so make sure to inform the foreman of your crew.
- \* Upon completion of the unloading at the destination address, it is the customer’s responsibility to inspect the truck/s, make sure that nothing has been left behind, and be sure all your goods are placed in the rooms to your satisfaction.
- Movedex will not move or store any plants, laundry detergent, liquor, poison, gas tanks, paint, stain or any other flammable items or liquids in bottles or bags. We will not move weapons of any kind. We will not assume any responsibility for unknown boxes packed by the customer that contain such items.
- Movedex will not move or store any items with extraordinary value, unless other arrangements have been made upon reservation. It is your responsibility to have them packed before our staff arrives at your home on the moving day. We will not assume any responsibility for unknown boxes packed by the customer that contain such items including but not limited to jewelry, furs, stocks, bonds, cash, picture albums, antiques and art collections of any kind.
- Movedex will not take any responsibility for loss or damage consisting of breakage of fragile items, such as: china, glassware, watches, perfume or art collections of any kind, unless packed and unpacked by us and caused directly by fire, collision or overturn of the transportation vehicle.
- Movedex will not take any responsibility for any internal electronic or mechanical damage to items, when packed or unpacked by us or by the customer.
- Movedex will not take any responsibility for your goods if lost or damaged by acts of God such as earthquake, flood, tornado, hurricane, etc.
- Movedex will not take any responsibility for your goods in times of hostile warlike actions, or acts arising from riots, civil commotion, strikes or labor disturbances.
- As a licensed common carrier in the commonwealth of Massachusetts we are required to provide you with limited liability coverage at no charge. Under this option the maximum liability of the carrier is limited to \$0.60 per pound per article, in the event of damage or loss. Please advice the foreman of your crew of any questions concerning the valuation or you can simply call us and speak with the relocation consultant that reserved your move.
- **Gratuity is customary, it is never mandatory. If you feel that our movers did an exceptional job we do not discourage gratuities. For your convenience and information 10- 15% of the total cost is the average gratuity. However, due to the sensitive nature of this subject, if you have any questions concerning the gratuity, please call us and discuss it with your relocation consultant.**

I \_\_\_\_\_, have read the rules and regulations front and back and fully understand and agree to them.

Customer Signature: \_\_\_\_\_, Date: \_\_\_\_\_